

2025 ANNUAL REVIEW

Including our Communication
on Progress for the
UN Global Compact



Better
Shelter

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Cover and back cover: Tana River, Kenya, 2025. Still from the film “A Day in Tana River” by Senay Berhe, for *What Makes a Home* project.

THIS IS BETTER SHELTER

Hope starts with a home.

As 2025 started, an estimated 123.2 million* people worldwide were forcibly displaced by violence, conflict, persecution, and the growing impacts of climate change. While every crisis is different, the need to have a place to call home remains. For us, that means contributing to improving the wellbeing of displaced communities, by enabling access to safe, dignified, and appropriate shelter.

At Better Shelter, the wellbeing of people who have been forced to flee their home is at the core of everything we do. We believe that temporary shelter is the foundation that allows people who have been displaced to recover, reconnect, and rebuild their lives, on their journey towards a life in peace in a permanent home.

That is why our operations extend beyond the shelters we develop and deliver.

We contribute to humanitarian response in three ways. Firstly, by providing shelter solutions that are ready to deploy when they are needed most together with expertise and technical support that help partners adapt to changing needs. Secondly, by working alongside humanitarian organizations, private sector, governments, researchers, and local actors to strengthen effective response and leverage synergies for what is possible together. Lastly, by continuously

improving our designs through learning, lived experience, and a commitment to sustainability. Through recurring evaluation of our impact, we ensure our shelters contribute to wellbeing outcomes for those who live in them and to communities' resilience-building.

Against the backdrop of a year with significant reductions in humanitarian funding, we intensified our focus on partnerships in 2025. Through valuable collaborations and contributions across sectors and partners, our collective efforts delivered effective support to displaced communities globally.

The challenges facing people who have been forced to flee continue to shape where we focus our work. This report reflects the progress, partnerships, and learnings that guided our work in the year of 2025.

* Source: UNHCR Global Trends report 2024

What it takes to get there

In December 2025, the United Nations Development Programme (UNDP) secured approval from Israel to bring Better Shelter's Relief Housing Units (RHU) to Gaza. The following month, a shipment of 144 RHUs finally reached UNDP Jerusalem, as a part of their early recovery response. For families and communities affected by unprecedented displacement, the arrival of the RHUs marked an important step towards rebuilding safety, dignity, and the conditions needed to begin recovery. Thousands of shelters have since been installed, and are being used as homes, medical facilities and hospitals, supporting critical efforts across Gaza.

What appeared to be the beginning of a response was in fact the result of years of preparation and months of collaboration.

Behind every shelter delivered stood a network of partners, donors, humanitarian actors, and local teams working together to make access possible. As needs in Gaza grew and conditions remained uncertain, Better Shelter worked closely with UNDP and humanitarian partners to provide shelters that were available, ready to deploy, and supported by the technical expertise required for implementation.

Beyond manufacturing and delivery, Better Shelter planned for how shelters could be

transported, installed, and used in a highly constrained environment, while remaining adaptable to changing needs on the ground. The work meant maintaining readiness despite uncertainty, ensuring that support could move quickly once an opening emerged.

The arrival of shelters in Gaza demonstrates what can be achieved when preparedness, partnership, and shared commitment come together. While the needs remain immense, it is a reminder that meaningful humanitarian response is built long before the first shelter reaches the people who need it.

Snapshots from 2025

Gaza, Palestine. © EPA/Mohammed Saber



Syria © Basmeh & Zeitooneh



Idlib, Syria, 2025 © Ali Haj Suleiman



Above: Islam Qala, Herat Province, Afghanistan.
© The International Rescue Committee. Abdul Khaliq Sediqi/IRC
Below: Idlib, Syria. © Ali Haj Souleiman



Above: Idlib, Syria, 2025 © Ali Haj Suleiman
Middle: Gedaref State, Sudan, 2025. © Save the Children Sudan
Below: Idlib, Syria. © Ali Haj Souleiman



Above: Gaza, Palestine. © Ahmed Jihad Ibrahim Al-arini / Anadolu
Below: Al Haouz, Morocco © Better Shelter

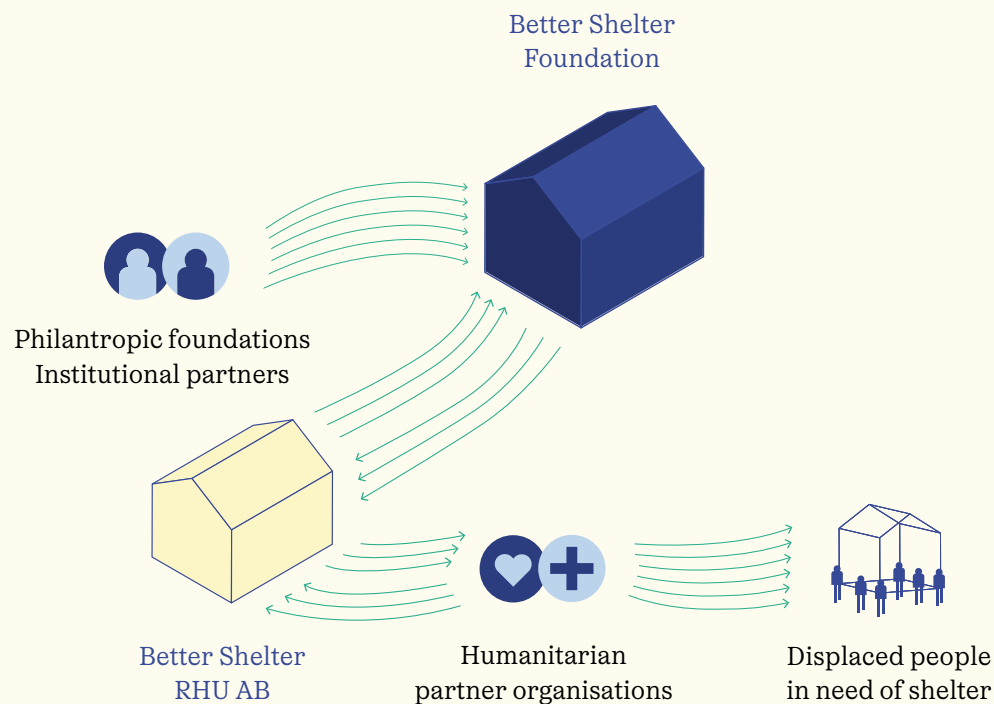


Above: Gedaref State, Sudan. © Save the Children Sudan
Below: Educational spaces for children displaced by the earthquake in Al Haouz, Morocco, 2025. Shelters provided by People for People. © Better Shelter



About Better Shelter

Financials



Better Shelter is working towards one mission: improving the wellbeing of displaced people on their way to a permanent home.

We make this possible by bringing together two legal entities under the Better Shelter brand in a not-for profit set up, where no money is distributed to any private interests. Ever.

The Better Shelter Foundation is a Swedish non-profit foundation with no owners or shareholders. It receives grants, donations and other contributions mainly from philanthropic funders and institutional partners that support our work.

The foundation wholly owns **Better Shelter RHU AB**, a social enterprise that designs, produces and sells our shelters. Most of our income comes from these sales rather than from grants, and any revenue generated is reinvested within the organisation to support our mission.

Shelter is what we do; through design, production and partnerships. We bring appropriate shelter

solutions to where they are needed, together with the technical support required to adapt them to local conditions. In our partners' hands, the shelters become temporary homes, as well as clinics, classrooms and community spaces.

Since 2015, we have delivered nearly 100,000 shelters in humanitarian crises and development settings across 90 countries, supported by warehouses in Poland, Türkiye and Panama.

We have no political or religious affiliations and are guided by the humanitarian principles of humanity, neutrality, impartiality and independence.

We cannot do this alone, and we do not try to. Through our partnerships we have collectively supported hundreds of thousands of people who have lost their homes.

Employees (FTE)

16 persons were the Better Shelter FTE (full time equivalent) as an average in 2025. All employed in the operational unit and located in Stockholm, Sweden.

Program spending

The Better Shelter Foundation's Program spendings of **92,5%** and a secretarial spend of **6,5%** calculated as all operational costs in relation to FTE effort allocation.

Key numbers

Funding and Revenue

MSEK **57.9** in donations received by The Better Shelter Foundation.

MSEK **67.7** revenue in sales by Better Shelter RHU AB.

Financial Net Results

MSEK **44.5** in positive net result for the Better Shelter Foundation

MSEK **-51.4** in negative net result for the Better Shelter RHU AB.

Balance Sheet

MSEK **79.6** was The Better Shelter Foundation's balance sheet at end year.

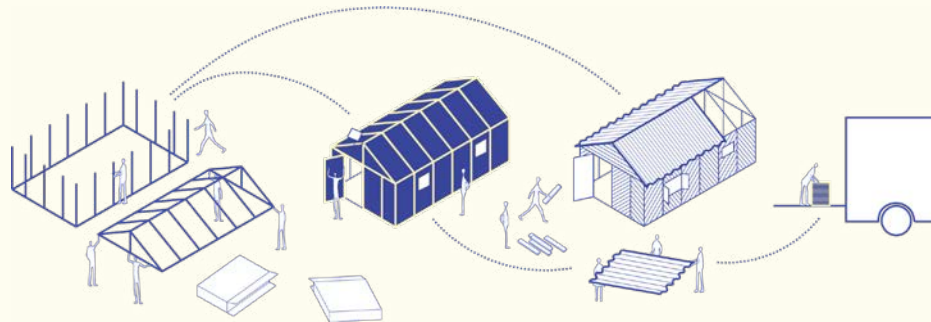
MSEK **190.3**, with an Equity/Asset ratio of 91,8%, was Better Shelter's operational entity's balance sheet.

Cost Allocation

The Better Shelter Foundation's Program spendings of 92,5% and a secretarial spend of 6,5% calculated as all operational costs in relation to FTE effort allocation.

Deploy – Upgrade – Upcycle

Figures at glance



Our shelter is designed to support urgent humanitarian response, and help displaced people recover and build resilience for a hopeful future. That is why our Relief Housing Unit (RHU) is:

Fast to assemble.

Easy to upgrade.

Designed to adapt over time.

A good shelter is not a fixed product but a process that should evolve sustainably across different phases of displacement, contexts, cultures, and needs.

Our shelter system is available in two versions:

Relief Housing Unit (RHU)

A resistant shelter with all parts included, designed for rapid deployment and easy assembly, providing immediate safety, privacy, and dignity in emergencies.

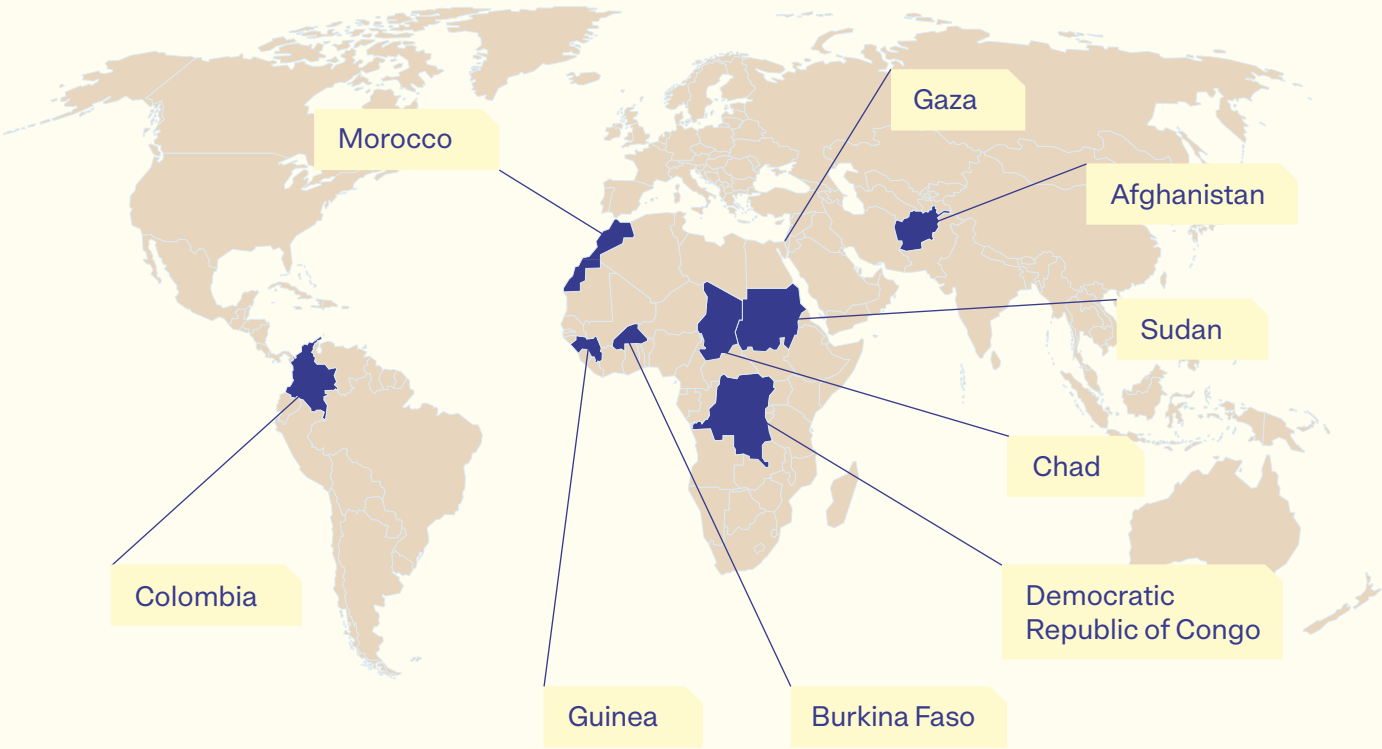


RHU Structure

A robust shelter frame designed for quick assembly, local upgrades and long-term use.



Total shelter provided: **3.701**
People supported: **18.505+**



*Minimum estimate based on housing five people per shelter. Many shelters also function as schools, health clinics, community hubs, and other shared facilities.

HOW CHANGE HAPPENS

Our theory of change:
The world's most important home delivery.

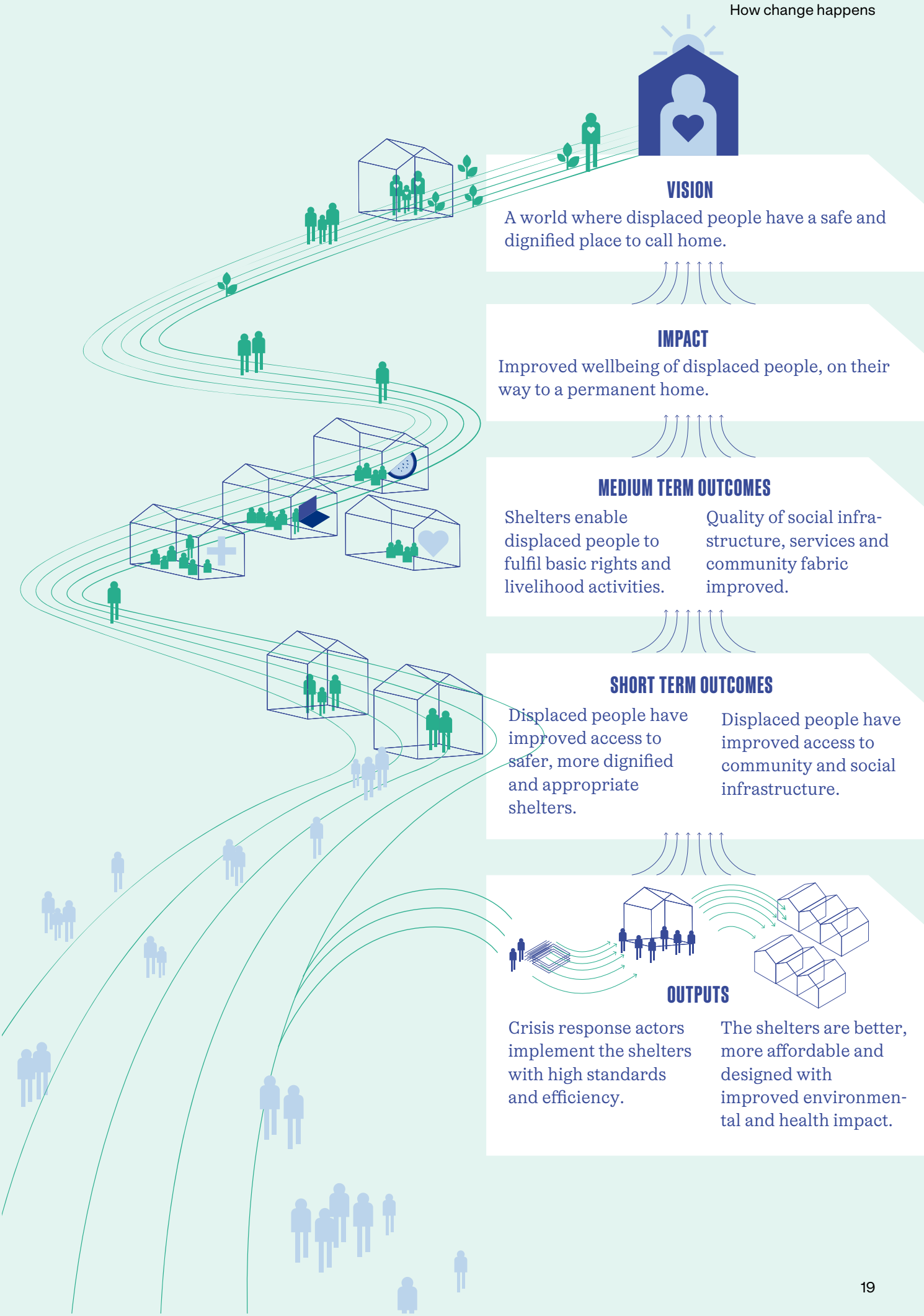
At Better Shelter, we believe that a home is more than a place to live. It provides safety, privacy, and stability during some of life's most difficult moments. It is where people rest, care for their families, prepare food, and begin rebuilding their daily life after displacement. Our vision is therefore *a world where displaced people have a safe and dignified place to call home.*

The *impact* we seek to contribute to is *improved wellbeing for displaced people on their way to a permanent home.*

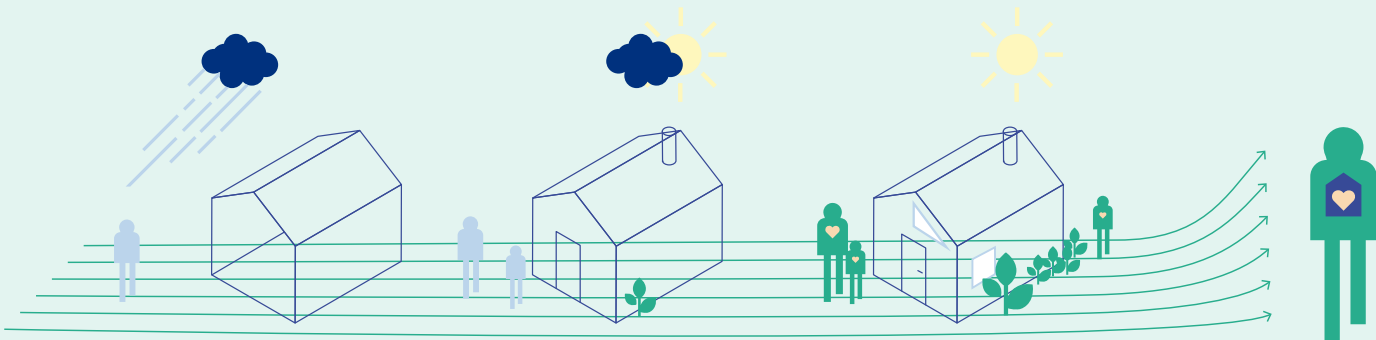
We work through partners to improve access to safer, more dignified, and appropriate shelter.

Our shelters are also used as schools, health facilities, community spaces, and other forms of social infrastructure that help people access essential services. These are our *short-term outcomes*.

Access is the first step. When people have a safe place to live and spaces where communities can learn, gather, and receive support, they are better able to fulfill basic rights, maintain livelihoods, and continue everyday activities that contribute to wellbeing. These are the *medium-term outcomes* we seek to support.



Shelter as a foundation for wellbeing



When people are forced to flee their homes, they lose more than physical shelter. Displacement disrupts safety, routines, livelihoods, education, healthcare, and social connections. In these circumstances, access to a safe and dignified living space becomes a fundamental building block for people’s wellbeing.

A place to dwell, feel safe, rest, prepare food, care for family members, and carry out every-day activities is more than a basic need—it is a human right. Shelter can provide the stability people need to begin recovering, regain a sense of normalcy, and rebuild their lives. As such, access to safe and appropriate living space can create conditions for improved wellbeing on the path toward a permanent home.

Evaluating the role of shelter for wellbeing

Evaluations of our shelter interventions show an immediate positive impact on the psychosocial wellbeing of the people living in them. The durable design, for instance, promotes engagement in livelihood activities as the shelters stand firm against harsh weather, and the lockable door on the RHUs help safeguard privacy.

As we deepen our understanding of the impact Better Shelter contribute to, we continue to strengthen how we measure wellbeing and the role of shelter in people’s lives. By listening firsthand to displaced communities and learning from their experiences, we can better design, deliver, and improve our solutions.



Message from MD Johan Karlsson: Continued support to the UN Global Compact

Hej!

One thing has become clear to me over the years: people rarely use shelters exactly as we imagined.

Communities adapt them, families make them their own, and local partners improve them with local materials and knowledge. What starts as a shelter can become a classroom, a clinic, a business, or a stepping stone towards recovery.

Humanitarian needs continue to grow as conflict, disasters, and climate-related crises force more people from their homes. At the same time, the gap between humanitarian needs and available resources continues to grow, while many crises receive far less attention than they deserve.

What continues to inspire me is the power of partnerships and the resilience of people affected by displacement. Throughout the year, I have seen humanitarian organisations, local communities, governments, private sector partners, and donors come together to create opportunities for safety, dignity, and recovery. Whether supporting learning spaces, health services, or temporary homes, these efforts remind me that strong impact is built through collaboration.

Over the past year, we have learned that shelter is never just about walls and roofs. Our shelters have supported children’s education in Morocco, Colombia, Sudan, and other places. They have provided spaces for temporary homes, health and protection services in Gaza and at the Afghanistan border, and helped families returning home

in Syria create a place to live while rebuilding damaged houses. In many contexts, shelters continue to evolve long after their initial deployment, adapting to changing needs and circumstances.

These experiences have reinforced a simple belief: a shelter should do more than provide immediate protection. It should be adaptable, upgradeable, and capable of supporting people as their circumstances change. This thinking continues to guide the development of our shelter system, combining rapid deployment with opportunities for local adaptation, long-term use, and reuse over time.

At the same time, we know that humanitarian responses must become more sustainable. As climate change continues to drive displacement, we have a responsibility to reduce our environmental footprint and use resources more efficiently. Through innovation, pilot tests, and collaboration with partners around the world, we continue working to make our shelters both effective and environmentally responsible.

Finally, Better Shelter proudly renews its commitment to the United Nations Global Compact and its Ten Principles on Human Rights, Labour, Environment, and Anti-Corruption. This report highlights our efforts and progress throughout the year. Warm regards,

Johan Karlsson
Managing Director and Co-founder

Our contribution to the United Nations Sustainable Development Goals

3 GOOD HEALTH AND WELL-BEING	Develop shelters that are safe for people and the environment. Invest in R&D to reuse and recycle shelter materials in the safest possible ways.
9 INDUSTRY, INNOVATION AND INFRASTRUCTURE	Conduct R&D to identify alternatives to plastics. Strengthen knowledge exchange with partners and donors. Improve the shelters' environmental performance through continuous monitoring and evaluation.
11 SUSTAINABLE CITIES AND COMMUNITIES	Extending our shelters' lifespan through incremental improvements and exploring alternative materials through ongoing R&D.
12 RESPONSIBLE CONSUMPTION AND PRODUCTION	Develop comprehensive information for partners on materials, reuse, repurposing, and recycling. Create simple, visual Information, Education, and Communication (IEC) materials for the people living in our shelter units.
13 CLIMATE ACTION	Design shelters that protect people and have a minimal environmental impact. Ensure all packaging is recyclable or reusable by 2030, with a 5% reduction target. Cut plastic waste and lower fossil fuel use in production.
15 LIFE ON LAND	Map and evaluate the capabilities of recycling facilities to handle plastics near humanitarian settings. Develop decommissioning guidelines for current shelter units.
17 PARTNERSHIPS FOR THE GOALS	Strengthen private sector partnerships to co-create durable and alternative technical solutions and tools. Compile best practices on waste management and develop key messages and Q&A packs for partners.

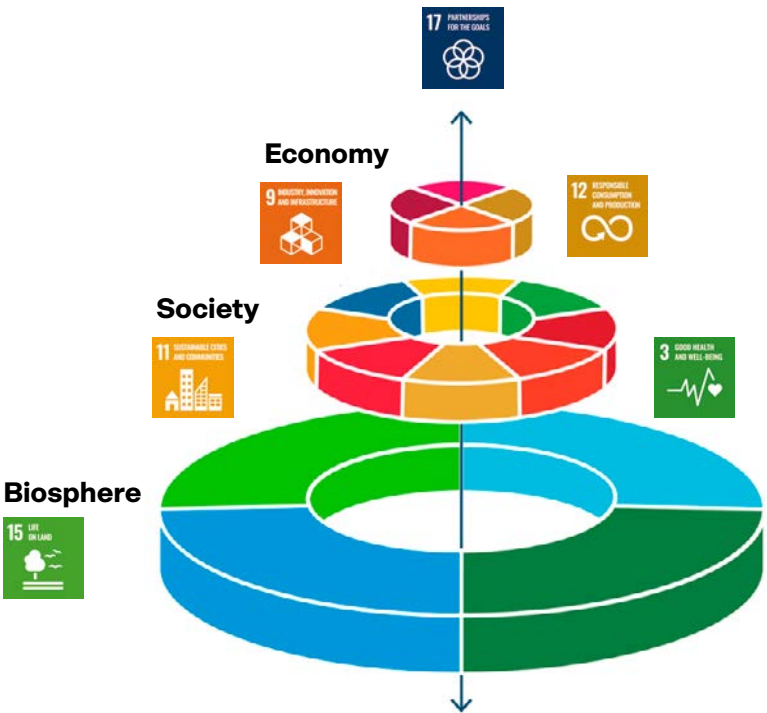
Implementing doughnut economics

The Doughnut model consists of two concentric rings: a social foundation (Society), to ensure that no one is left falling short on life's essentials, and an ecological ceiling (Biosphere), to ensure that humanity does not collectively overshoot the planetary boundaries that protect Earth's life-supporting systems. Rather than seeing social and environmental goals as competing, the Doughnut Economics allows us to see them as interdependent.

Between these two sets of boundaries lies a doughnut-shaped space that is both ecologically safe and socially just: a space in which humanity can thrive.

This "safe and just space for humanity" maps directly onto our mission: to provide dignified, essential shelter for displaced people while acknowledging the environmental consequences of humanitarian aid.

The illustration is free to use under the Creative Commons license CC BY-ND 3.0. Credit: Azote for Stockholm Resilience Centre, Stockholm University.



Better together



Collaboration has always been central to how Better Shelter works. In 2025, we strengthened this commitment through a renewed focus on partnerships as a strategic pathway to impact, underscoring our commitment to the SDG 17 Partnership For The Goals.

As humanitarian needs continue to grow and funding becomes increasingly constrained, no single organization can address these challenges alone. To expand access to safe and dignified shelter, we must also expand the networks, partnerships, and pathways through which shelter solutions reach displaced communities.

Throughout this year, we began investing more deliberately in understanding where and how Better Shelter's solutions can contribute within larger humanitarian programs. This means looking beyond direct funding opportunities and identifying ways to support

donor-funded responses through partnerships, procurement mechanisms, and collaborative implementation models.

This shift reflects an important evolution in how we see our role. Better Shelter is not only a provider of shelter solutions. We are also a facilitator, connector, and technical partner who is working alongside humanitarian organizations, governments, private sector actors, researchers, and local partners to strengthen collective response.

By investing in relationships, shared learning, and strategic collaboration, we aim to increase the reach, effectiveness, and sustainability of humanitarian shelter interventions. Because meaningful change is rarely achieved by a single actor but is built through partnerships that combine expertise, resources, and a shared commitment.

A deepened partnership for disaster resilience in India

In 2025, Better Shelter signed a Memorandum of Understanding with SEEDS India, aimed at scaling our collaboration and providing dignified shelters to more people in India. Announced at the Humanitarian Innovation for Resilience event hosted by the Embassy of Sweden in New Dehli, the partnership brings together Better Shelter's modular shelter solutions and SEEDS' expertise in community-based disaster resilience to support more effective humanitarian response efforts.

Ensuring continuity in collaboration is an important step on the pathway to expand access to locally adapted emergency shelters, strengthen disaster preparedness and response, and deepen engagement with governments and humanitarian actors across the region. This partnership further exemplifies how combining global innovation with local leadership supports people affected by disasters and displacement.



WHERE IT MATTERS

A home is a human right. As Better Shelter supports humanitarian partners and displaced communities globally, deploying shelters in an adaptable manner is central to our approach.

The following stories highlight our work across three different geographical contexts in 2025. They illustrate how our shelter solutions are tailored to the local realities, environments, cultures, needs and phases of displacement in three places: Gaza, Afghanistan and Sudan.

GAZA



Gaza, 2026 © UNDP

Country:
Gaza

Sector:
Shelter, Education, Health

Shelter system:
RHU

Partner:
United Nations Development Programme (UNDP), Swedish MFA, Germany through KfW Development Bank, South Korea, the Palestinian American Medical Association (PAMA), the International Labour Organization (ILO), and others.

Theory of change:
Improved access to safer and more dignified temporary shelter.

”We can now sit and relax. We can open and close the door, and you can actually lean your back against the walls.”

Rasha, a displaced Palestinian mother in Gaza who recently moved with her family of six to a newly installed shelter.

For early recovery

In Gaza, where displacement has reached unprecedented levels, we worked with UNDP and partners to provide displaced families with temporary homes that offer privacy, protection from the weather, and a place to rebuild daily life. Designed as a transitional step between emergency shelter and more permanent housing solutions, the shelters provide families with a safer place to stay while supporting their immediate needs.

Together with UNDP and with support from the Swedish Ministry for Foreign Affairs, Germany

through KfW Development Bank, South Korea, and other partners, we supported the delivery of thousands of Better Shelter units in Gaza. The shelters are being used as temporary homes, health facilities, and learning spaces, for displaced families to access more dignified spaces in the early recovery efforts .

Beyond product delivery, Better Shelter also contributed with technical support and assembly training adapted to local conditions, making sure the shelters could be assembled and installed safely.

AFGHANISTAN



A family outside their temporary shelter at the IRC Temporary Relief Facility (TRF) in Islam Qala, Afghanistan. © The International Rescue Committee. Abdul Khaliq Sediqi/IRC

Country:
Afghanistan

Sector:
Shelter, Education, Health

Partner:
International Rescue Committee (IRC)

Shelter provided:
120 RHU's

Shelter system:
RHU

Theory of change:
Improved access to community and social infrastructure.

”We spent days in difficult conditions. When my son walked into the facility here, he looked around and asked, ‘Dad... is this Afghanistan?’ The dignity and support we found were beyond anything we imagined.”

Afghan father at the temporary relief facility in Islam Qala.

More than a place to sleep

Families arriving in Afghanistan often need much more than a place to sleep.

At the Islam Qala border crossing, Better Shelter supported the International Rescue Committee (IRC) and national partners in creating safe spaces for families returning from Iran to Afghanistan.

A total of 120 RHUs were donated to the IRC via the Better Fund. The shelters were used as part

of temporary relief facilities where families could rest and access essential services, including healthcare, maternal and reproductive health services, mental health and psychosocial support, protection services, and child-friendly spaces.

The project improved access to community and social infrastructure during a period of uncertainty and transition. The initiative was built on our long-standing partnership with IRC and was supported through the Better Fund.

SUDAN



© Save the Children/ Mussab Salahaldeen

Country:
Sudan

Sector:
Shelter and Education

Education impact:
1,536 children attending classes

Partner:
Save the Children Sudan

Shelter provided:
120 RHU Structure

Shelter system:
RHU Structure

Theory of change:
Improved access to safer, more dignified shelter and community infrastructure

”We are still carrying fear and stress from what we went through, but having a safe place has reduced constant anxiety. Personally, I feel safer than I have in a long time, and that helps my children feel calmer too.”

Mutasim, father and husband,
Gedaref State

Built together, for the long haul

In Sudan, shelter and education remain urgent needs for communities affected by conflict and displacement.

Together with Save the Children Sudan and local partners, we supported access to both. In Sudan’s Gedaref State, 295 people gained access to safer and more dignified shelter, while 1,536 children attended classes in new learning spaces.

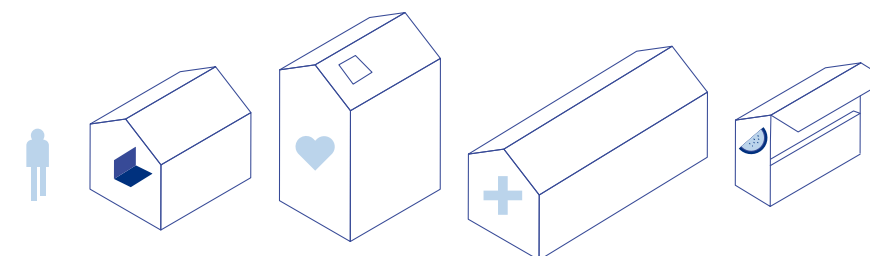
The local community shaped the project from the start. We provided the shelter frames, technical

support, and training, while Save the Children Sudan, local contractors, and community members worked together to assemble and adapt the shelters using locally available materials and local knowledge.

This was Better Shelter’s first project in Sudan together with Save the Children. While the close collaboration created spaces that responded to local needs it is a stepping stone to scale implementation in a crisis where the humanitarian needs remain immense.

SUSTAINABILITY AND FUTURE IMPACT

At Better Shelter, sustainability is not separate from humanitarian response. It is integral to how we design, innovate, and conduct research and development across our organization and shelter portfolio. By combining field learnings from implementing partners, local knowledge, experimental approaches, and environmental considerations, we develop shelter solutions that support safety and dignity today, while helping communities and humanitarian systems become more resilient for the future.



Designing for sustainability

We design for sustainability by relying on evidence-based recommendations from partners working in regions worldwide, to ensure a shelter solution that can adapt to displaced people's needs today while supporting long-term resilience for the future.

Whether responding to disasters or conflict, we support crisis response actors in implementing shelter solutions with high standards and efficiency in different contexts. Humanitarian crises unfold in different climates, environments, and conditions. Through continuous product development informed by field experience and user needs, we design shelters that can adapt to changing circumstances while continuing to provide safety and dignity.

Developing shelters with partners

Throughout 2025, we continued developing and testing our new shelter portfolio together with humanitarian partners across multiple geographies. The development of our new shelter portfolio features a reliable, smartly packed, modular, long-lifespan steel frame as base. Paired with a waterproof tarpaulin tent it can be

assembled as an emergency shelter in under an hour, upgraded over time using locally available materials, and ultimately repurposed once it is no longer needed as a home.

Drawing from the expertise and experience of partners in India, Morocco, Brazil, South Sudan, and Türkiye, we conducted field pilots that generated valuable insights into thermal comfort, durability, material performance, anchoring systems for different soil types and adaptability across different climates and contexts. These learnings continue to inform our shelter designs to support more resilient humanitarian responses.

Experimenting with new materials

During the year, we also explored new materials and approaches to insulation. Together with Ax Foundation and the Dalarna Science Park, we tested wool as a locally available insulation material. With an experimental approach in a Swedish context, learnings included how circular and bio-based resources can contribute to more comfortable and environmentally procurement method.

Built to
adapt

Pilot projects

Gaziantep, Turkey, together with CARE and IYD Relief: Configuring the RHU frame for local context and climate.

Noida, Uttar Pradesh, India, in collaboration with SEEDS: Thermal comfort and durability assessments, in the context of building resilience for communities exposed to disasters and climate change.

Tahannaout, the Atlas Mountains in Morocco, together with IFRC and MRC: Stress-testing the new shelter portfolio against heavy winds and rocky soils.

Boa Vista, Brazil, together with UNHCR, the Brazilian government’s Operation Welcome, and Hermanitos: Exploring upgradability of the RHU from emergency shelter to more durable homes using locally sourced materials.

Wau and Malakal, South Sudan, with the IOM: Testing the shelter portfolio and its materials against high temperatures and intense direct sun.

Gaziantep, Turkey



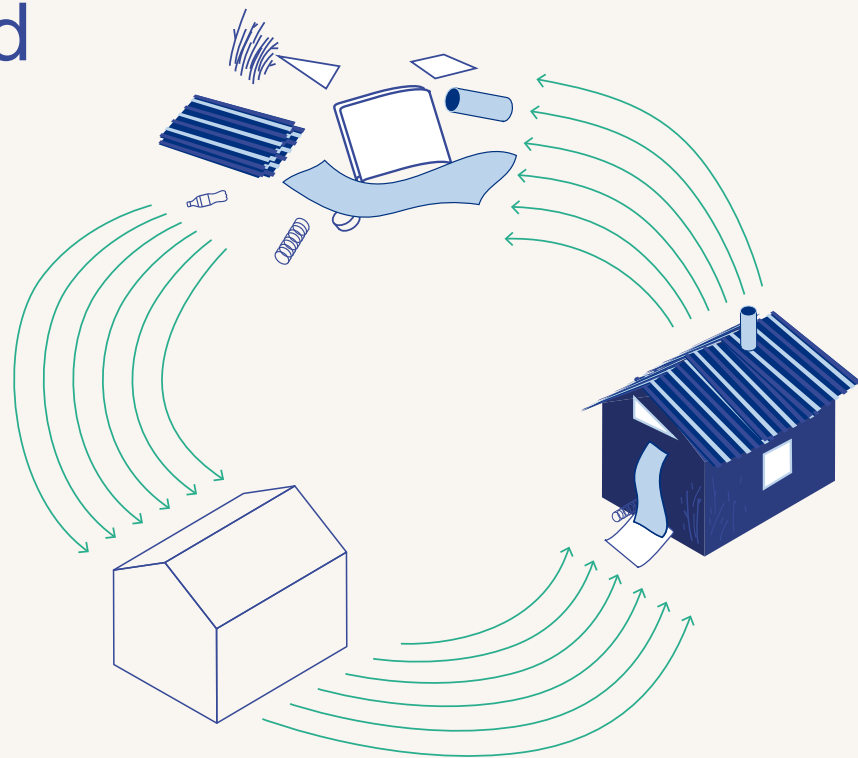
Tahannaout, the Atlas Mountains in Morocco



Above: Boa Vista, Brazil
Below: Noida, Uttar Pradesh, India



Nothing wasted



To improve access to safe and dignified shelter, solutions must not only perform well in the field but also be mindful of resource use and designed to minimize environmental and health impacts. Circularity is therefore a key component to how our shelter solutions contribute to more sustainable humanitarian response, with an ambition of having nothing wasted.

This year, we continued exploring how circular economy principles can be strengthened across Better Shelter’s RHUs deployment. Rather than viewing sustainability as a consideration at the end of a product’s life, we are increasingly integrating circular thinking from the earliest stages of design.

Guided by circularity principles

In November 2025, we held an internal circular economy workshop with external circularity experts, who introduced the circular economy model to the organisation and helped us identify how this approach can offer an alternative framework for resilience, efficiency, and innovation at Better Shelter.

This process resulted in a set of circularity principles that now guide our ongoing work, from designing shelters for repair, reuse, and

recovery, to exploring new service models, strengthening local engagement, and expanding partnerships that support innovation and sustainability.

End of Life Decision Tree

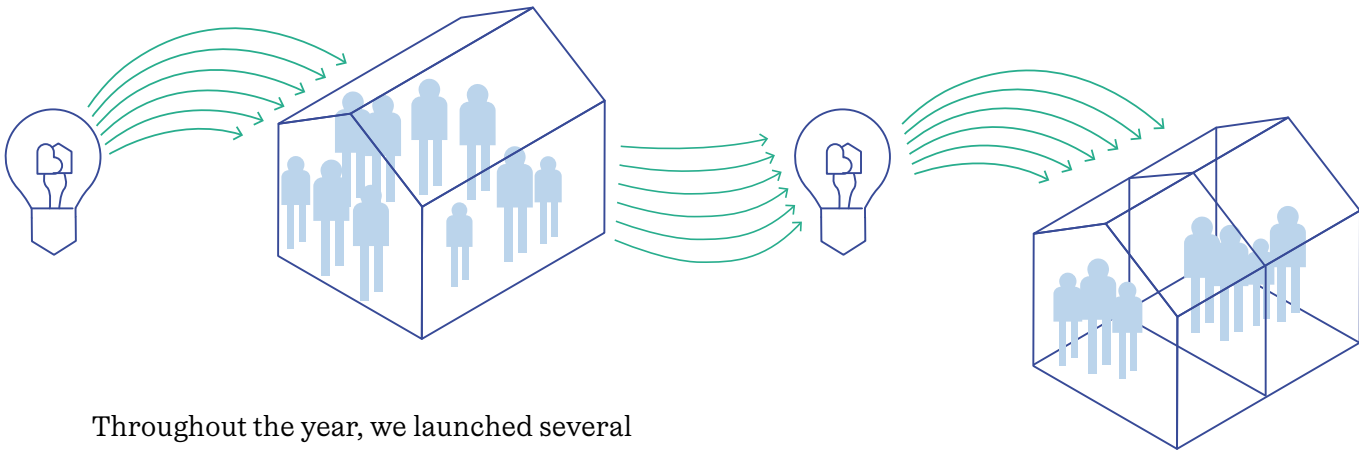
To support partners in making informed choices when shelters are decommissioned, we developed an End of Life Decision Tree. The framework emphasizes reuse, repair, and recycling wherever possible, helping to reduce waste and environmental impact while extending the value of materials already in use.

To translate the guide into standardized guidelines to be provided by our technical support to partners, we collaborated with students from the Universitat Politècnica de Catalunya. The joint effort resulted into two major guides: *Maintenance and Replacement Guide* and a *Component Remodel Guide*.

While this work is ongoing, it reflects Better Shelter’s continuous effort to reduce the environmental footprint of our shelter solutions, holding ourselves accountable for design choices that balance humanitarian needs with environmental responsibility and long-term resource stewardship.

Learning systematically

To strengthen evidence-based ways of working, Better Shelter increased its focus on impact evaluation in 2025. By gathering and using insights from the field, we aim to better understand the impact of our shelter solutions and support partners in an effective and informed way.



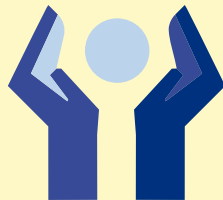
Throughout the year, we launched several evaluation and learning initiatives. These efforts shape decisions, improve our shelters, and strengthen our partner support.

One example is the publication of *Evaluation of the Impact of Shelters on Communities in Colombia*, focusing on the shelters provided by Better Shelter through a donation by Accenture Foundation to Colombian organisation El Minuto de Dios.

In summary, the findings from the evaluation of Better Shelter’s collaboration with El Minuto de Dios demonstrate that dignified housing and shelter matter to the wellbeing of people. It provides a foundation for life and contributes directly and indirectly to immediate and longer-term health and social benefits for adults and children alike.

Labour practices

Anti-corruption



At Better Shelter, we are committed to fair and ethical labour practices.

Through our core operation, providing shelter services for displaced people, we promote respect for and safeguarding of human rights.

- We champion equal opportunities for all our employees, regardless of background or identity.
- We maintain zero tolerance for discrimination in any form.
- We uphold our employees' rights to freedom of association and collective bargaining through a formal collective agreement.
- We follow a systematic work environment management plan to promote health, safety, and well-being in the workplace.



Better Shelter maintains a clear and proactive stance against corruption. In line with our ethical framework:

- We do not accept gifts, benefits, reimbursements, or entertainment from suppliers, partners, or other stakeholders.
- We prohibit all forms of bribery, kickbacks, and similar undisclosed monetary arrangements.
- Internally, we have implemented preventive mechanisms, including authorisation grids and payment control systems, to detect and deter misconduct.
- Our open communication policy supports confidential and secure reporting of suspected misconduct. This enables us to respond quickly and responsibly with training, remediation, and corrective actions where necessary.

Governance



- We have a code of conduct applied to our own work and operations regarding human and labour rights, environment and anti-corruption.
- We have formal governance structures in place to provide strategic oversight and support in sustainability topics
- We have processes in place for our senior executives to regularly review potential risk related to the business model
- We have processes in place for identifying, access and mitigate strategic and market risks, operational risks and sustainability risks



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